

KB006 - Nothing is upload but uploader job is running without any error

Affected release: Release lower than 300_700 SP 01

Condition:

- Extractor runs without any error which means there should be some metric to upload
- Uploader job runs without any error but very quick
- There is an entry in application log

"Export already running"

Cause:

Lock for table /BNWVS/MTR in transaction SM21

The lock does not get deleted because of system crash or other causes.

Solution:

Delete the lock, and next time the uploader runs it will upload any data that is waiting to be sent.